



## Statement of Understanding

We, as Service to School, commit to providing you the best service and admissions help possible. Many of us are only a few years ahead of you in various MBA programs and industries, but we are all cut from the same cloth and are rooting for your success.

We are not admissions officers but understand the admissions process well. While we can provide guidance and coaching, ultimately only you can do the self-reflection and work to gain acceptance to a top MBA program. Like anything else in life, we can show you the way but can't do the work for you. We do not guarantee admissions to any programs.

In very rare circumstances, we may terminate our relationship with you if we believe that you are behaving unethically, not abiding by this SOU, or if your involvement is having a negative impact on the organization at large. If you believe that you have been treated unfairly, please contact us and we will refer the matter to our board for adjudication.

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We have always been and continue to be a completely free service. Additionally, we want to make sure that you're as committed to applying as our ambassadors are to helping you. In order to protect our ambassadors' time, we ask that you agree to the following before we assign you an ambassador:

\_\_\_\_\_ (init) I agree to contact and update my ambassador on the status of my application at a minimum once a month

\_\_\_\_\_ (init) I agree to notify my ambassador and the S2S MBA Ops Team (s2s.mba@service2school.org) about where I apply after I submit my applications and where I get admitted after I receive my admissions decisions.

\_\_\_\_\_ (init) Should I decide to no longer pursue applying for an MBA program during my intended application cycle, I will notify the S2S MBA Ops Team of my intent so that another applicant can work with my ambassador.

\_\_\_\_\_ (init) I agree to [complete the exit survey](#) upon completion of my admissions cycle.

\_\_\_\_\_ (init) I agree to [complete the success story slide](#) if admitted to one or more of my target schools.

\_\_\_\_\_ (init) I understand that if I do not fulfill the obligations to which I have committed, I will not be able to access admissions help from Service to School in the future.

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(signature)